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Fifth Annual Workshop of the Clinical and  
Translational Science Ontology Group  
Amherst, NY, Sep 7 – 8, 2016

Keynote address:

**Coding clinical narratives: Causes  
and cures for inter-expert  
disagreements**

# Purpose of the talk

- To report on empirical studies that scrutinized clinical terminologies / ontologies for EHR interoperability (in a European context)
- To expose typical examples and analyze reasons for disagreement between manual annotations with SNOMED CT
- To discuss how and whether ontology can support interoperability and mitigate the effects of inter-coder disagreement
- To defend empirical methods to guide terminology / ontology engineering

# Benchmarking ontologies in action



**KR-MED 2006**

International Workshop - November 8, 2006 in Baltimore, MD, USA

*“Biomedical Ontology in Action”*



[home](#)

[call for papers](#)

[program](#)

[important dates](#)

[committees](#)

[location](#)

## **Biomedical Ontology in Action**

November 8, 2006, Baltimore, Maryland, USA

Workshop organized by the [National Center for Ontology Research \(NCOR\)](#) and the Working Group on Formal (Bio-)Medical Knowledge Representation of the [American Medical Informatics Association \(AMIA\)](#), co-sponsored by the AMIA Formal (Bio)Medical Knowledge Representation Working Group.

Collocated with [FOIS 2006](#)

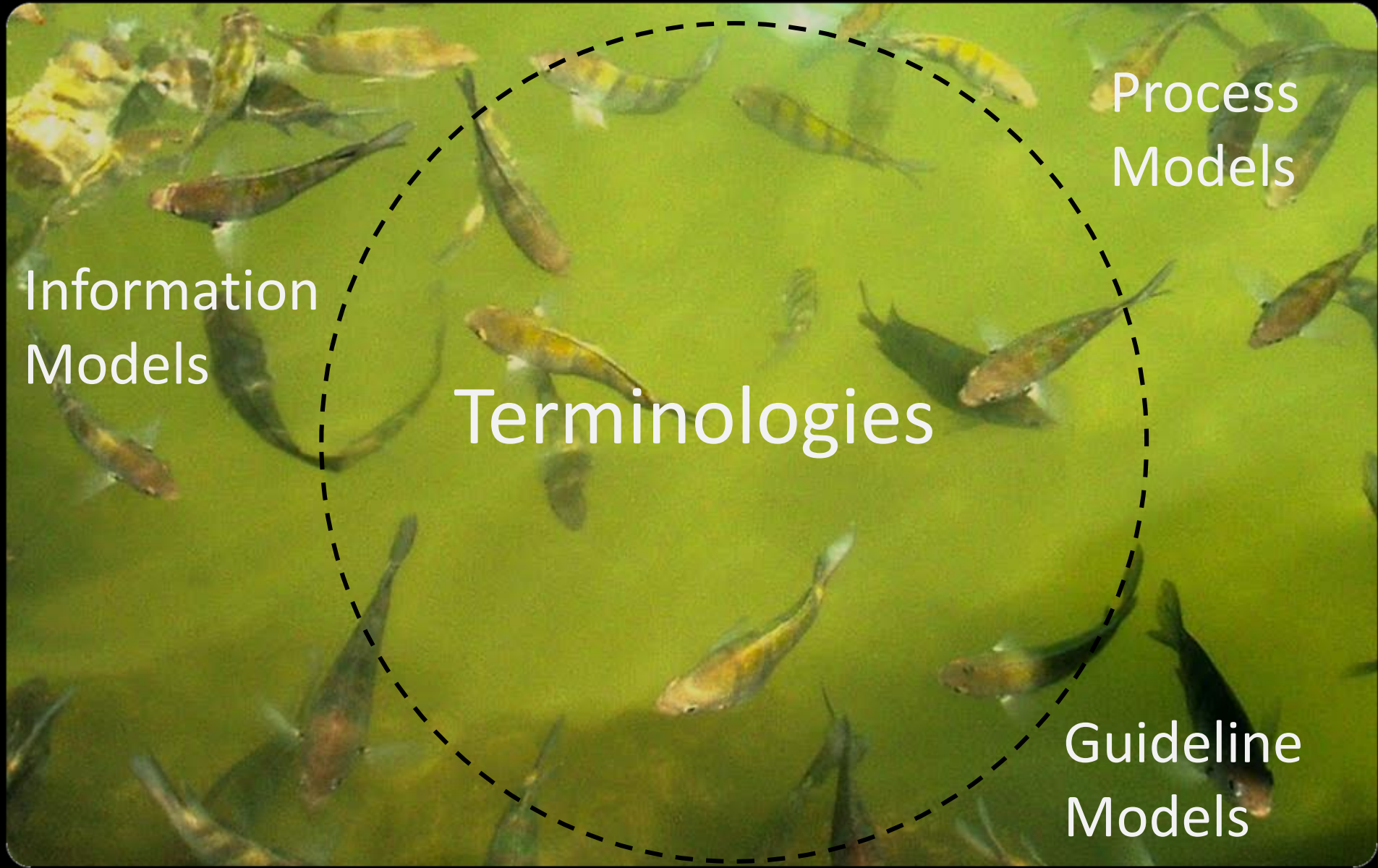
# Context of study: ASSESS-CT

- European project on the fitness of purpose of SNOMED CT as a core reference terminology for the EU: [www.assess-ct.eu](http://www.assess-ct.eu)
- Feb 2015 – Jul 2016
- Scrutinising clinical, technical, financial, and organisational aspects of reference terminology introduction
- Main recommendations:
  - "SNOMED CT is the best candidate for a core reference terminology for cross-border, national and regional eHealth deployments in Europe."
  - Must be part of an ecosystem of semantic assets

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  - Must be part of an **ecosystem** of semantic assets

# Ecosystem of semantic assets



Information  
Models

Process  
Models

Terminologies

Guideline  
Models



Information  
Models

Reference  
Terminologies

...describe and standardize a neutral,  
language-independent sense

- The meaning of domain terms
- The properties of the objects that these terms denote
- Representational units are commonly called "concepts"
- RTs enhanced by formal descriptions = "Ontologies"

Guideline  
Models

Information  
Models

Core  
Reference  
Terminology

- Systems of non-overlapping classes in single hierarchies, for data aggregation and ordering.
- aka classifications, e.g. the WHO classifications
- Typically used for health statistics and reimbursement

AT<sub>2</sub>

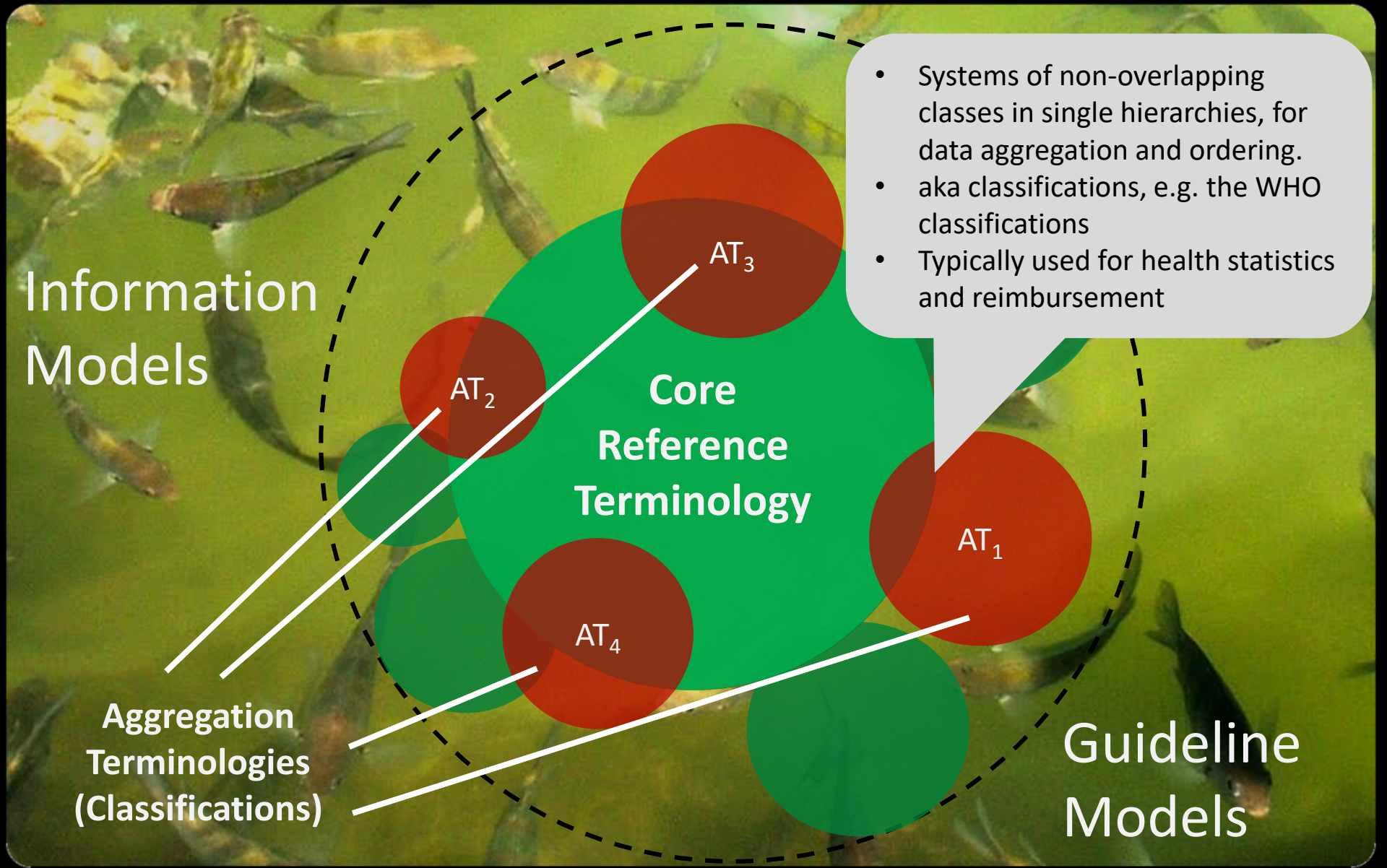
AT<sub>3</sub>

AT<sub>1</sub>

AT<sub>4</sub>

Aggregation  
Terminologies  
(Classifications)

Guideline  
Models





- Reference and aggregation terminologies represent / organize the domain
- They are not primarily representations of language
- They use human language labels as a means to univocally describe the entities they denote, independently of the language actually used in human communication

- Systems of non-overlapping classes in single hierarchies, for data aggregation and ordering.
- aka classifications, e.g. the WHO classifications
- Typically used for health statistics and reimbursement

The diagram features a central green circle labeled "Core Reference Terminology". Surrounding it are four overlapping red circles labeled AT<sub>1</sub>, AT<sub>2</sub>, AT<sub>3</sub>, and AT<sub>4</sub>. The entire set of circles is enclosed within a dashed black line. The background is a photograph of a pond with several goldfish swimming in green water.

## Core Reference Terminology

Guideline Models



Information  
Models

**User Interface  
Terminology  
(language specific)**

- Collections of terms used in written and oral communication within a group of users
- Terms often ambiguous.
- Entries in user interface terminologies to be further specified by language, dialect, time, sub(domain), user group.

Guideline  
Models

**User Interface Terminology  
(e.g. Portuguese)**

[chemistry]

"Ca"

"Cálcio"

[oncology]

"Ca"

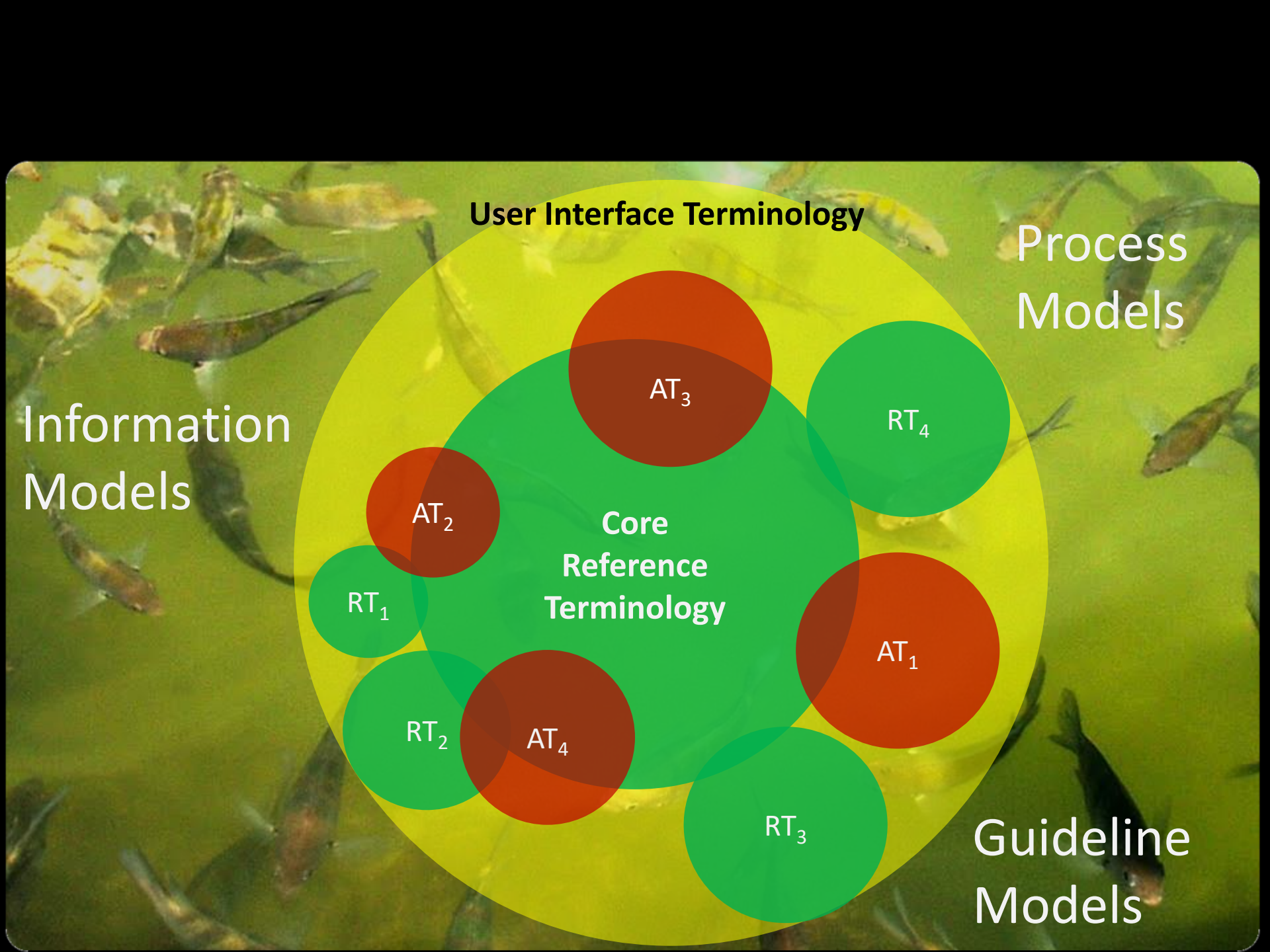
"Câncer"

"Carcinoma"

**Reference  
Terminology**

5540006 |  
Calcium  
(substance) |

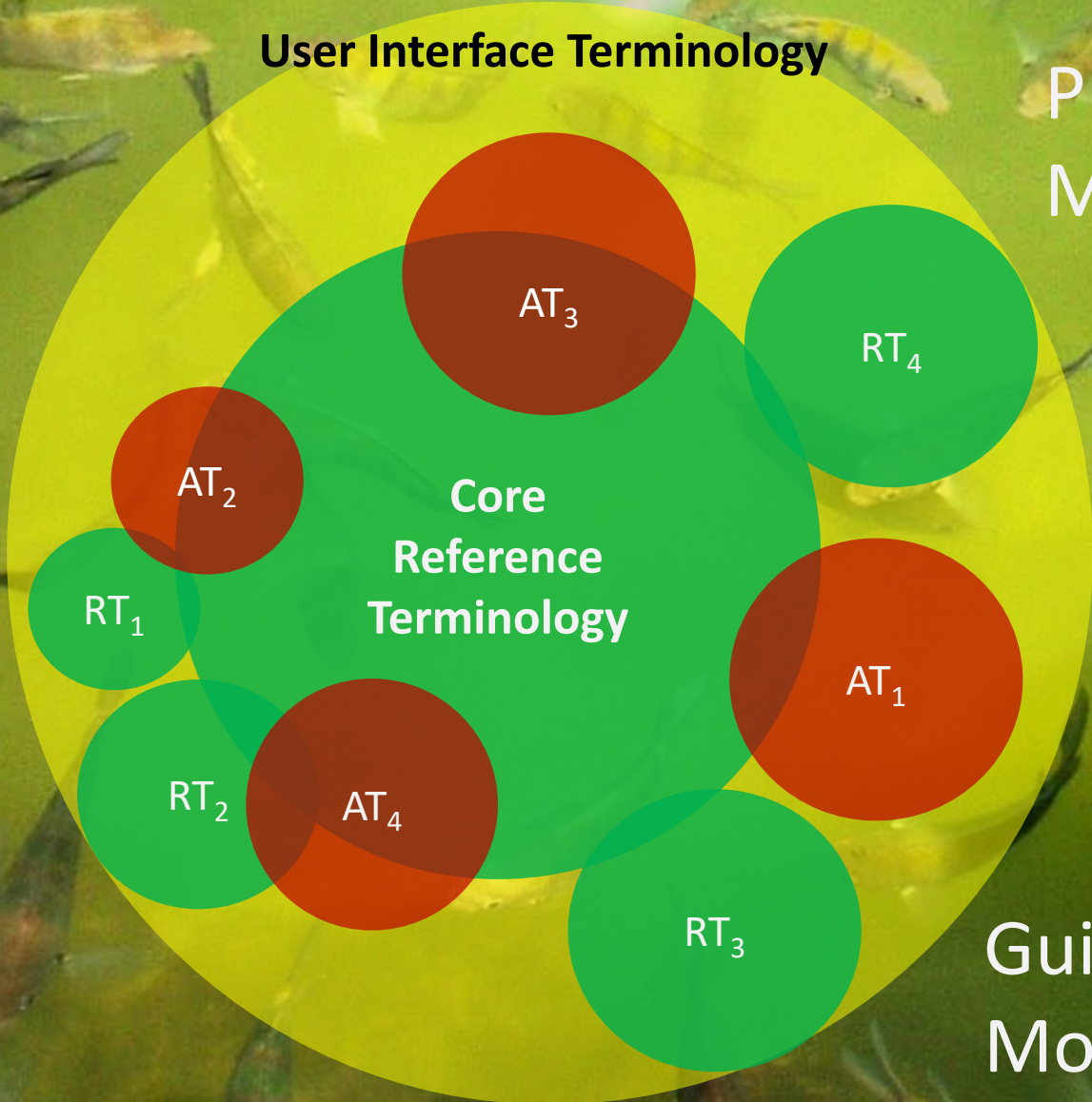
68453008 |  
Carcinoma  
(morphologic  
abnormality) |



**User Interface Terminology**

**Process Models**

**Information Models**



**Guideline Models**

# ASSESS CT investigations

# ASSESS CT investigations

- Performance of human experts for
  1. Terminology binding to clinical models
  2. Annotating of clinical narratives
- Quality of annotation of clinical narratives using natural language processing
- End points
  - Concept coverage, inter-annotator agreement (1.,2.)
  - Term coverage (2.)

# Terminology binding to clinical models

- Resources
  - 12 information model extracts, 101 elements
  - Full **SNOMED CT** vs. set of **ICD-10**, **ATC**, **LOINC**, and **MeSH**
  - 6 experts from 6 countries (5 EU + US)
- Method
  - SNOMED CT vs. compilation of other international terminologies (English interface terminology)
  - Complete annotation | by each expert

The screenshot displays a clinical model interface for a 'HEART FAILURE CLINIC FIRST VISIT SUMMARY'. The left sidebar lists various medical categories, with 'Smoking status' selected. The main area shows a tree view of the model structure, including 'Risk Factors' and 'Tobacco Use Summary'. A dropdown menu for 'Smoking Status' is open, showing options: 'Current Smoker', 'Quitting', 'Ex-smoker', and 'Never Smoked'. Below the tree view, there is a table of 'Information model attribute' and 'Value set' bindings.

Information model attribute	Value set
Smoking Status	Overall meaning of value set
Precoord. SNC	Precoord. SNC
3 Partial cover.	3 Partial cover.
229819007 Tobacco use and ex	365980008 Finding of tobacco u
	Current Smoker
	Precoord. SNC
	1 Full coverage
	77176002 Smoker (finding)
	Quitting
	Precoord. SNC
	1 Full coverage
	160616005 Trying to give up sm
	Ex-smoker
	Precoord. SNC
	1 Full coverage
	8517006 Ex-smoker (finding)
	Never Smoked
	Precoord. SNC
	1 Full coverage
	266919005 Never smoked tobac

# Annotation of clinical narratives

- Resources
  - Parallel corpus: 60 **clinical text samples** from 6 languages, translated to all languages, representing clinical disciplines, document types and document sections
  - For each language: 2 annotators \* 40 samples → **20 samples annotated twice**
- Comparing
  - **SNOMED CT** vs.
  - **UMLS** - (SNOMED - Read – inactive sources -U.S. terminologies) + **nonUMLS** translations  
(artificial alternative core terminology as required by EU call)

Höger njure: inget  
anmärkningsvärt.  
Röntgen av buk  
Bild är lätt att bedöma,  
bra belysning. Lite gas i  
tarmen. Vänster njure är  
en aning förstorad.



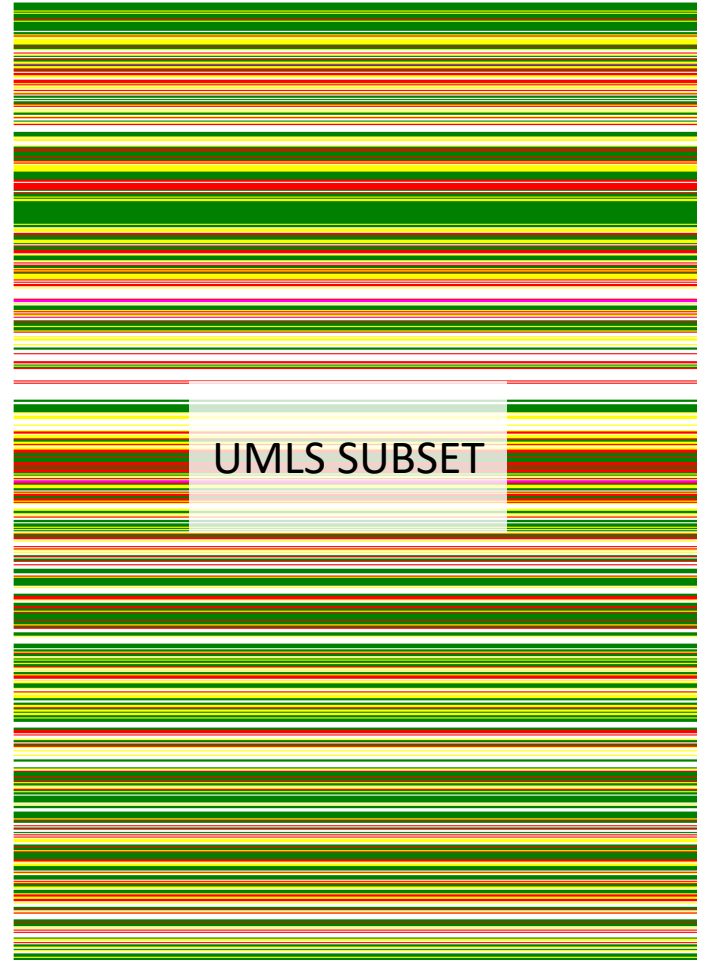
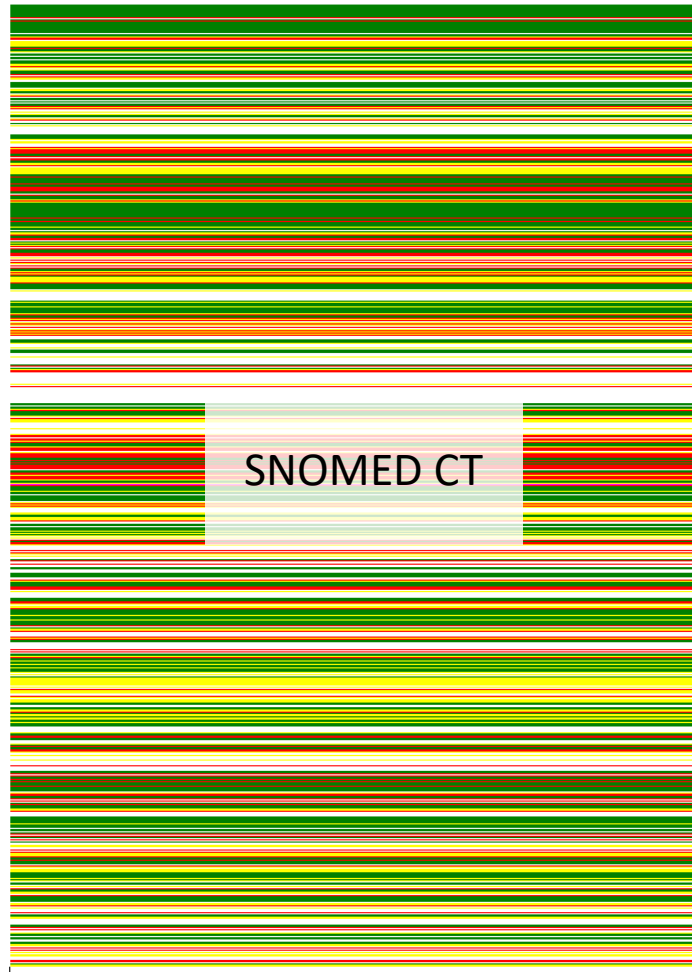
# Results

<b>Concept coverage [95% CI]</b>	<b>SNOMED CT</b>	<b>Alternative</b>
Clinical model annotations	.79 [.76-.82]	.51 [.57-.55]
Text annotations	.86 [.82-.88]	.88 [.86-.91]

<b>Term coverage [95% CI]</b>	<b>SNOMED CT</b>	<b>Alternative</b>
Text annotations – English	.68 [.64; .70]	.73 [.69; .76]
Text annotations – Swedish	.47 [.44; .52]	.35 [.32; .40]

<b>Inter annotator agreement Krippendorff's Alpha [95% CI]</b>	<b>SNOMED CT</b>	<b>Alternative</b>
Clinical model annotations	.61 [.55-.66]	.47 [.41-.54]
Text annotations	.37 [.33-.41]	.36 [.32-.40]

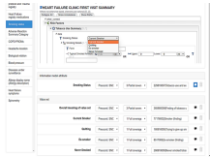
# Agreement map: text annotations



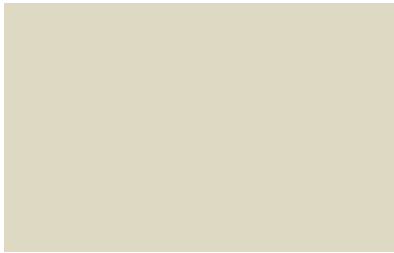
green: agreement – yellow: only coded by one coder – red: disagreement

# Interoperability Scenario 1

Structured /  
Semi-structured  
Representation



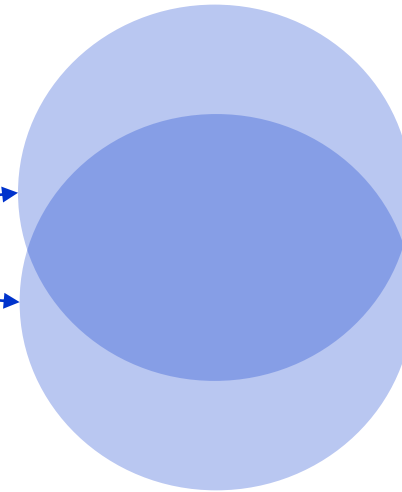
Höger njure: inget  
anmärkningsvärt.  
Röntgen av buk  
Bild är lätt att bedöma,  
bra belysning. Lite gas i  
tarmen. Vänster njure är  
en aning förstorad.



Annotator #1  
(human / machine)

Annotator #2  
(human / machine)

Coded / formal  
representation



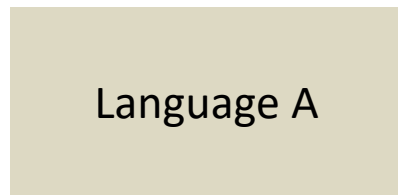
Agreement/  
Disagreement



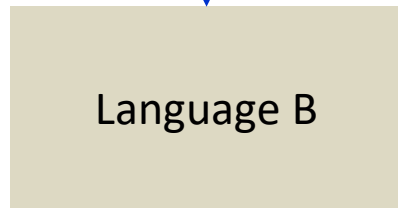
# Interoperability Scenario 2

Structured /  
Semi-structured  
Representation

Coded / formal  
representation

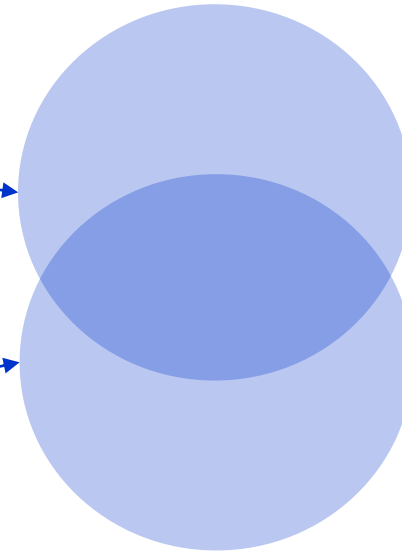


Translation



Annotator #1  
(human / machine)

Annotator #2  
(human / machine)



Agreement/  
Disagreement



# Further Analysis

- Creation of gold standard
  - 20 text samples annotated twice → 208 NPs
  - Analysis of English SNOMED CT annotations by two additional terminology experts
  - Consensus finding where disagreements, following pre-established annotation guidelines
- Inspection and analysis of text annotation disagreements
- Inspection and analysis of disagreements in the clinical model annotation example

# Reasons for disagreement

# Human issues (I)

- Lack of domain knowledge / carelessness

Tokens	Annotator #1	Annotator #2	Gold standard
IV	53240008   Structure of abductor hallucis muscle (body structure)	80622005   Abducens nerve structure (body structure)	80622005   Abducens nerve structure (body structure)

- Disregard of annotation guideline

Tokens	Annotator #1	Annotator #2	Gold standard
No	2667000   Absent (qualifier value)	–	–
ptosis	11934000   Ptosis of eyelid (disorder)	11934000   Ptosis of eyelid (disorder)	11934000   Ptosis of eyelid (disorder)

# Human issues (II)

- Retrieval error (no interface term found)

Tokens	Annotator #1	Annotator #2	Gold standard
Glibenclamide	384978002   Glyburide (substance)	–	384978002   Glyburide (substance)

- Others:
  - Editing (mistyping)
  - Disregard of terminology specific constraints



# Annotation guideline issues

- Underspecification

- e.g. put anatomy concept always in procedure or disorder context

Tokens	Annotator #1	Annotator #2	Gold standard
IV	39322007   Trochlear nerve structure	171674005   Exploration of trochlear nerve (IV) (procedure)	171674005   Exploration of trochlear nerve (IV) (procedure)

- more general: avoid isolated primitive concepts
- Contradictions within annotation guidelines
  - absence of preference rules

# Ontology issues (I)

## ■ Polysemy ("dot categories")\*

Tokens	Annotator #1	Annotator #2	Gold standard
Lymphoma	118600007   Malignant lymphoma (disorder)	115244002   Malignant lymphoma - category (morphologic abnormality)	118600007   Malignant lymphoma (disorder)

## ■ Incomplete definitions / pseudo-polysemy

Tokens	Annotator #1	Annotator #2	Gold standard
Former	410513005   In the past (qualifier value)	77176002   Smoker (finding)	8517006   Ex-smoker (finding)
Smoker	77176002   Smoker (finding)	392521001   History of (contextual qualifier) (qualifier value)	8517006   Ex-smoker (finding)

\* A. Arapinis, L. Vieu: Complex categories in ontologies, FOIS 2014 Workshop on ontology and linguistics

# Ontology issues (II)

## ■ Incomplete definitions

Tokens	Annotator #1	Annotator #2	Gold standard
Diabetes	73211009  Diabetes mellitus (disorder)	170742000  Diabetic monitoring (regime/therapy)	170742000  Diabetic monitoring (regime/therapy)
monitoring	360152008  Monitoring - action (qualifier value)	170742000  Diabetic monitoring (regime/therapy)	170742000  Diabetic monitoring (regime/therapy)

## ■ Navigational concepts (not for coding)

Tokens	Annotator #1	Annotator #2	Gold standard
palpebral fissure	301916005  Finding of measures of palpebral fissure (finding)	595000  Structure of palpebral fissure (body structure)	363934008  Measure of palpebral fissure (observable entity)

# Ontological issues (III)

## ■ Normal findings, no full definitions

Tokens	Annotator #1	Annotator #2	Gold standard
Motor:	127954009  Skeletal muscle structure (body structure)	106030000  Muscle finding (finding)	298300008  Skeletal muscle normal (finding)
normal bulk and tone	17621005  Normal (qualifier value)	17621005  Normal (qualifier value)	298300008  Skeletal muscle normal (finding)

## ■ Fuzziness of qualifiers

Tokens	Annotator #1	Annotator #2	Gold standard
Significant	386134007  Significant (qualifier value)	24484000  Severe (severity modifier) (qualifier value)	6736007  Moderate (severity modifier) (qualifier value)
bleeding	131148009  Bleeding (finding)	131148009  Bleeding (finding)	131148009  Bleeding (finding)

# Interface term issues

Tokens	Annotator #1	Annotator #2	Gold standard
Pain	406189006   Pain observable (observable entity)	22253000   Pain (finding)	22253000   Pain (finding)

"pain observations"

Tokens	Annotator #1	Annotator #2	Gold standard
Blood	87612001   Blood (substance)	50960005	50960005
extravasati on	76676007   Extravasation (morphologic abnormality)	Hemorrhage (morphologic abnormality)	Hemorrhage (morphologic abnormality)

"extravasation of blood"

Tokens	Annotator #1	Annotator #2	Gold standard
anxious	48694002   Anxiety (finding)	79015004   Worried (finding)	48694002   Anxiety (finding)

"anxious cognitions"

# Language issues

- Ellipsis / anaphora
  - "Cold and wind are provoking factors as well."  
(provoking factors for angina)
  - "These ailments have substantially increased since October 2013" (weakness)
- Context
  - "No surface irregularities" (breast)
  - "Significant bleeding" (gastrointestinal bleeding)
  - "IV" (intravenous? Forth cerebral nerve? Type 4)
- Co-ordination:
  - "normal factors 5, 9, 10, and 11 "
- Negation
  - "no tremor, rigidity or bradykinesia"

# Prevention of annotation disagreements

# Prevention of annotation disagreements

- Users (humans, text processing algorithms)
  - Training
  - Tooling
    - Guideline enforcement by appropriate tools
    - Post-co-ordination
  - Machine-processable annotation rules
  - Context awareness, scoping (e.g. looking back for anaphora resolution, identification of content of text passages)
  - Support by comprehensive, well-curated interface terminologies, tailored to the specific sublanguage to be analyzed



# Preventive measures (SNOMED CT structure)

- Fill gaps
  - equivalence axioms (reasoning)
  - Self-explaining labels (FSNs)
  - Scope notes where necessary (e.g. what means "entitic")
- Remove unnecessary ambiguity
- Flag concepts that should not be used (navigational concepts, anatomic "entire" concepts)
- Strengthen ontological foundations
  - Upper-level ontology alignment
  - Formalize constraints (SNOMED CT concept model)
  - Ontology / information model boundary
  - Overhaul problematic subhierarchies, especially qualifiers

# Preventive measures (SNOMED CT content maintenance)

- Include large-scale analysis of real data in routine maintenance process
  - Harvest notorious disagreements between notorious text passages and value sets with concepts
  - Compare concept frequency across institutions and users to detect imbalances
- Stimulate community processes for ontology-guided content evolution:
  - SNOMED CT ontological content
  - Interface terminologies for languages, specialties, users
  - Linking interface terminologies / value sets with SNOMED CT codes or expressions

# Remediation of annotation disagreements

# Remediation of annotation disagreements

## ■ Dependencies / Inferences

Concept A	Concept B	Dependency
Mast cell neoplasm (disorder)	Mast cell neoplasm (morphologic abnormality)	A subclassOf
Isosorbide dinitrate (product)	Isosorbide dinitrate (substance)	AssociatedMorphology some B
Palpation (procedure)	Palpation - action (qualifier value)	A subclassOf
Blood pressure taking (procedure)	Blood pressure (observable entity)	HasActiveIngredient some B
Increased size (finding)	Increased (qualifier value)	A subclassOf Method some B
Finding of heart rate (finding)	Heart rate (observable entity)	No connection
Electrocardiogram finding (finding)	Electrocardiographic procedure (procedure)	No connection
Electrocardiogram finding (finding)	Electrocardiogram finding (observable entity)	A subclassOf Interprets some B
		A subclassOf Interprets some B
		No connection

# Experiment

- Gold standard expansion:
  - Step 1: include concepts linked by attributive relations:
    - A subclassOf  
Rel some B
  - Step 2: include additional first-level taxonomic relations:
    - A subclassOf B
- Apply to results from English and Swedish annotator

# Result

Language of text sample	Gold standard expansion	F measure
English	no expansion	0.28
	expansion step 1	0.28
	expansion step 2	0.29
Swedish	no expansion	0.14
	expansion step 1	0.15
	expansion step 2	0.15

- Minimal improvement
- Side observation (English vs. Swedish):
  - Translation effects
  - Interface terminology effects

# Work in progress (I)

- Transformation of code groupings in plausible post-coordinated expressions:
  - Source group:
    - 24 Hour electrocardiogram (procedure)
    - Cardiac arrhythmia (disorder)
  - Pattern:  
Procedure (procedure) -> {Has focus (attribute)-[Clinical finding (finding)]}
  - Pattern frequency in SNOMED CT : 748 (frequent)
  - Suggested representation:  
24 Hour electrocardiogram (procedure) -> {Has focus (attribute)-[Cardiac arrhythmia (disorder)]}
- Limitations: ambiguities (e.g. substance - disorder)

# Work in progress (II)

- Enrichment of reference standard by maximally post-coordinated expressions

Tokens	Gold standard codes	Gold standard post-coordinated expression
wounds	416462003  Wound (disorder)	"262749000  Open wound of eyelid (disorder) : { 116676008  Associated morphology (attribute)  = 59091005  Open wound (morphologic abnormality) , 363698007  Finding site (attribute)  = (51360009  Skin structure of eyelid (body structure) : 272741003  Laterality (attribute)  = 7771000  Left (qualifier value) ) } + 313261004  Open wound of chin (disorder) : { 116676008  Associated morphology (attribute)  = 59091005  Open wound (morphologic abnormality) , 363698007  Finding site (attribute)  = (30291003  Chin structure (body structure) : 272741003  Laterality (attribute)  = 7771000  Left (qualifier value) ) }"
to		
the		
left	7771000 Left side	
eyelid	262749000 Open wound of eyelid;313261004 Open wound of chin	
and		
chin	262749000 Open wound of eyelid;313261004 Open wound of chin	



# Conclusion

- Lack of inter-annotator agreement impairs successful use of clinical terminologies /ontologies
  - SNOMED CT slightly better than alternative scenario
- Prevention:
  - Education, tooling, annotation / coding guidelines
  - Content quality improvement: labelling, scope notes, ontological clarity, full definitions, community processes, large-scale clinical data analysis
  - Importance of interface terminologies, dealing with ambiguity
- Mitigation
  - Classical language understanding challenges
  - Resolution of agreement issues still speculative, e.g. machine-supported post-co-ordination
  - Research required

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