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Translational Science Ontology Group
Amherst, NY, Sep 7 – 8, 2016

Keynote address:

**Coding clinical narratives: Causes
and cures for inter-expert
disagreements**

Purpose of the talk

- To report on empirical studies that scrutinized clinical terminologies / ontologies for EHR interoperability (in a European context)
- To expose typical examples and analyze reasons for disagreement between manual annotations with SNOMED CT
- To discuss how and whether ontology can support interoperability and mitigate the effects of inter-coder disagreement
- To defend empirical methods to guide terminology / ontology engineering

Benchmarking ontologies in action



KR-MED 2006

International Workshop - November 8, 2006 in Baltimore, MD, USA

“Biomedical Ontology in Action”



[home](#)

[call for papers](#)

[program](#)

[important dates](#)

[committees](#)

[location](#)

Biomedical Ontology in Action

November 8, 2006, Baltimore, Maryland, USA

Workshop organized by the [National Center for Ontology Research \(NCOR\)](#) and the Working Group on Formal (Bio-)Medical Knowledge Representation of the [American Medical Informatics Association \(AMIA\)](#), co-sponsored by the AMIA Formal (Bio)Medical Knowledge Representation Working Group.

Collocated with [FOIS 2006](#)

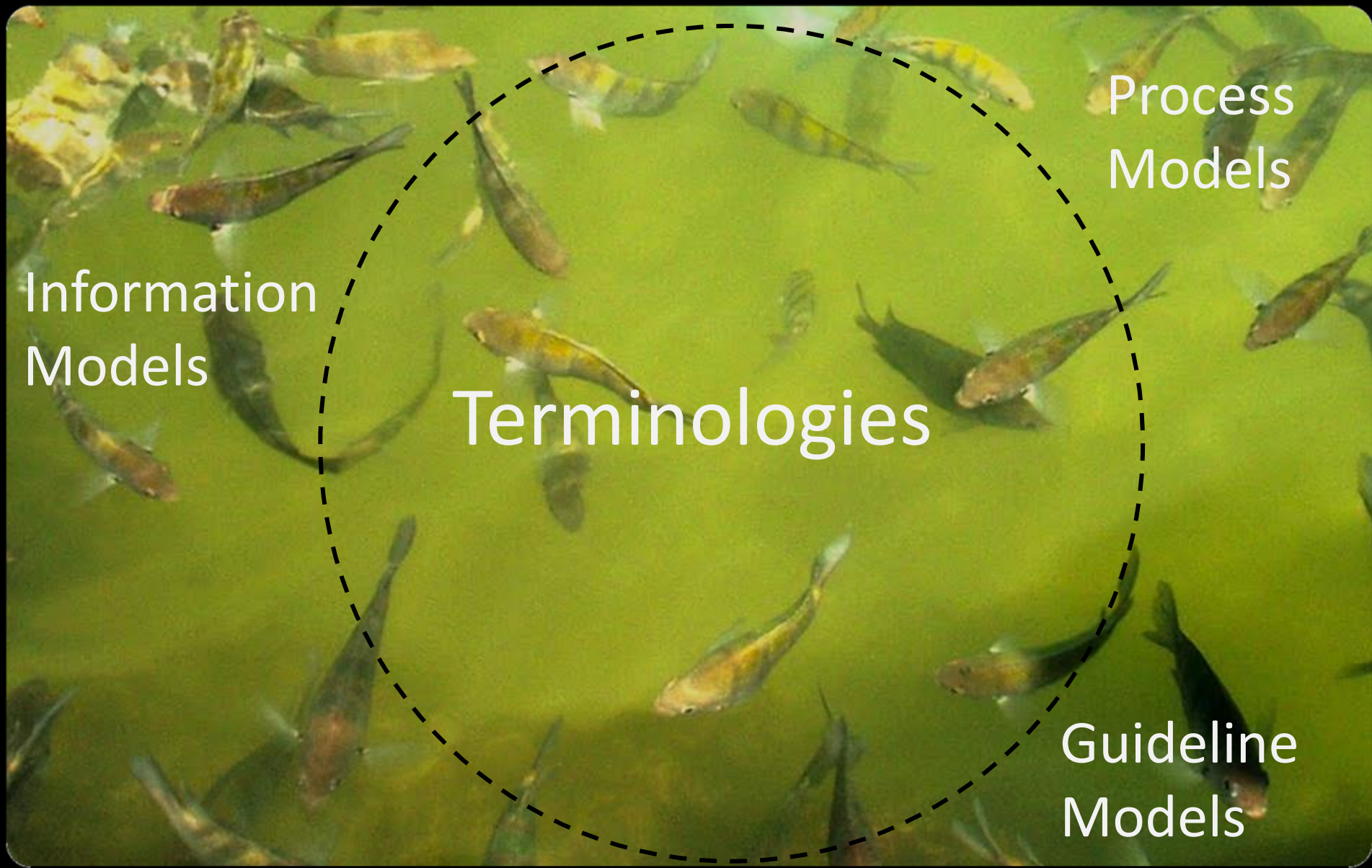
Context of study: ASSESS-CT

- European project on the fitness of purpose of SNOMED CT as a core reference terminology for the EU: www.assess-ct.eu
- Feb 2015 – Jul 2016
- Scrutinising clinical, technical, financial, and organisational aspects of reference terminology introduction
- Main recommendations:
 - "SNOMED CT is the best candidate for a core reference terminology for cross-border, national and regional eHealth deployments in Europe."
 - Must be part of an ecosystem of semantic assets

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 - Must be part of an **ecosystem** of semantic assets

Ecosystem of semantic assets





Information
Models

Reference
Terminologies

- ...describe and standardize a neutral, language-independent sense
- The meaning of domain terms
 - The properties of the objects that these terms denote
 - Representational units are commonly called "concepts"
 - RTs enhanced by formal descriptions = "Ontologies"

Guideline
Models

The diagram is set against a background of a pond with several goldfish. A large dashed black circle is centered in the image. Inside this circle is a large green circle labeled 'Core Reference Terminology'. Surrounding the green circle are four red circles, each labeled with an aggregation terminology: 'AT₁' (top right), 'AT₂' (top left), 'AT₃' (bottom left), and 'AT₄' (bottom right). The red circles overlap with the green circle and each other. Four white lines point from the text 'Aggregation Terminologies (Classifications)' to the four red circles. The text 'Information Models' is on the left and 'Guideline Models' is on the right, both pointing towards the dashed circle.

Information Models

Core
Reference
Terminology

- Systems of non-overlapping classes in single hierarchies, for data aggregation and ordering.
- aka classifications, e.g. the WHO classifications
- Typically used for health statistics and reimbursement

Aggregation
Terminologies
(Classifications)

Guideline
Models

- Reference and aggregation terminologies represent / organize the domain
- They are not primarily representations of language
- They use human language labels as a means to univocally describe the entities they denote, independently of the language actually used in human communication

- Systems of non-overlapping classes in single hierarchies, for data aggregation and ordering.
- aka classifications, e.g. the WHO classifications
- Typically used for health statistics and reimbursement

The diagram features a central green circle labeled 'Core Reference Terminology'. Surrounding this central circle are four red circles, each labeled with a specific terminology code: AT₃ at the top, AT₁ on the right, AT₄ at the bottom-left, and AT₂ on the left. These red circles overlap with the central green circle. A dashed black line forms a larger circle around the central green circle and the four red circles. The background of the entire slide is a photograph of several goldfish swimming in a pond with green lily pads.

Core Reference Terminology

Guideline Models



Information
Models

**User Interface
Terminology
(language specific)**

- Collections of terms used in written and oral communication within a group of users
- Terms often ambiguous.
- Entries in user interface terminologies to be further specified by language, dialect, time, sub(domain), user group.

Guideline
Models

User Interface Terminology (e.g. Portuguese)

[chemistry]

"Ca"

"Cálcio"

[oncology]

"Ca"

"Câncer"

"Carcinoma"

Reference Terminology

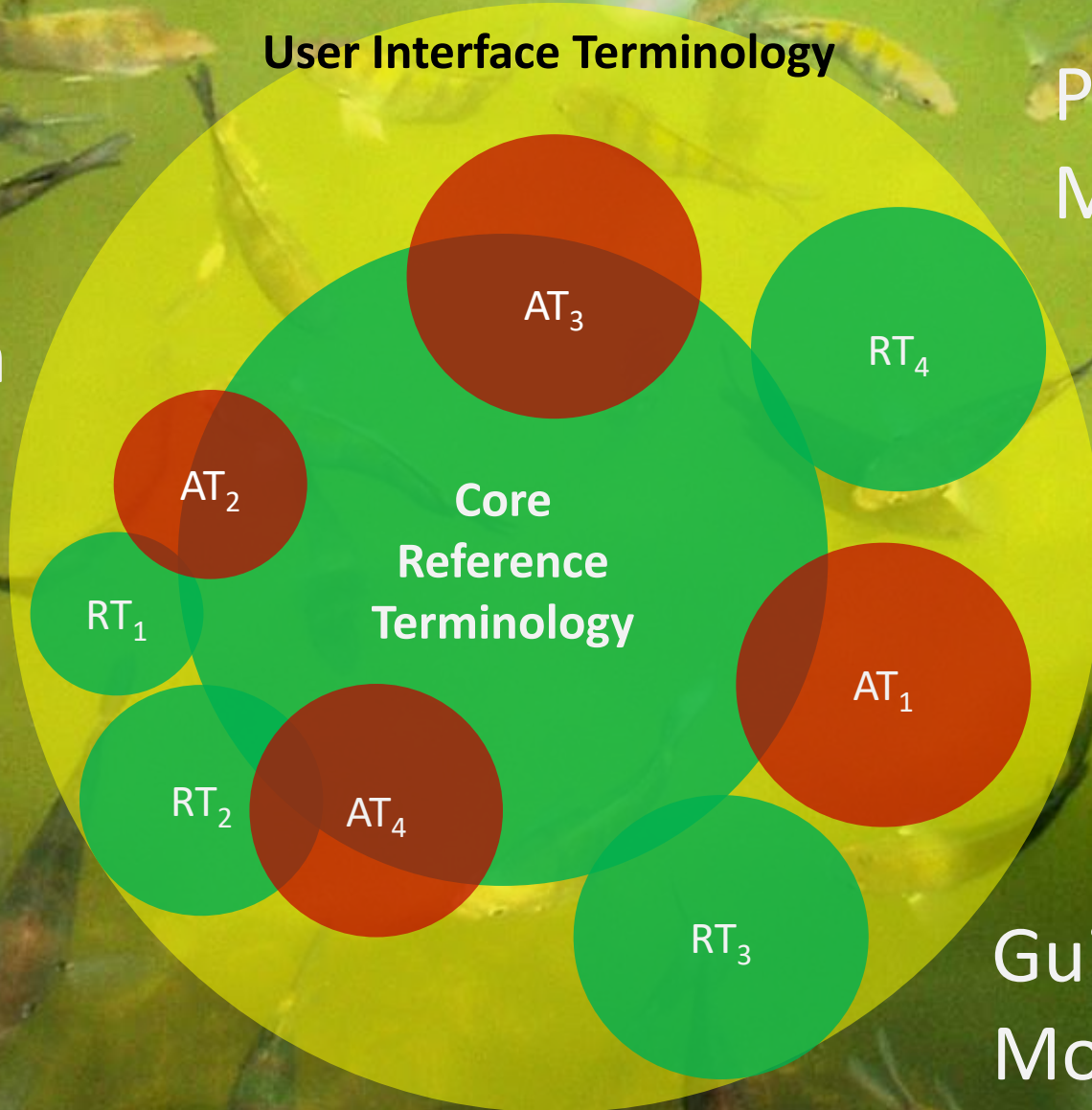
5540006 |
Calcium
(substance) |

68453008 |
Carcinoma
(morphologic
abnormality) |

Information
Models

User Interface Terminology

Process
Models



Guideline
Models

ASSESS CT investigations

ASSESS CT investigations

- Performance of human experts for
 1. Terminology binding to clinical models
 2. Annotating of clinical narratives
- Quality of annotation of clinical narratives using natural language processing
- End points
 - Concept coverage, inter-annotator agreement (1.,2.)
 - Term coverage (2.)

Terminology binding to clinical models

- Resources
 - 12 information model extracts, 101 elements
 - Full **SNOMED CT** vs. set of **ICD-10**, **ATC**, **LOINC**, and **MeSH**
 - 6 experts from 6 countries (5 EU + US)
- Method
 - SNOMED CT vs. compilation of other international terminologies (English interface terminology)
 - Complete annotation | by each expert

protocol and trauma registry

Heart Failure registry medications

Smoking status

Adverse Reaction Summary Category

COPD PROMs

Headache location

Biological relation

Blood pressure

Diseases under surveillance

Allergy display name (Allergy description)

Heart failure symptoms

Spirometry

HEART FAILURE CLINIC FIRST VISIT SUMMARY

Where not otherwise stated, elements are optional (0..1).

Collapse All Show Annotations Show Paths

other_context

Risk Factors

Tobacco Use Summary [0..*]

data

Smoking Status

Smoking Details [0..*]

Form

Typical Smoked Amount [0..*]

Current Smoker

Quitting

Ex-smoker

Never Smoked

Upper: 0 Lower: 0

Information model attribute

Attribute	Precoord. SNC	Coverage	SNOMED CT ID	Description
Smoking Status	Precoord. SNC	3 Partial cover	229819007	Tobacco use and ex

Value set

Value Set	Precoord. SNC	Coverage	SNOMED CT ID	Description
Overall meaning of value set	Precoord. SNC	3 Partial cover	365980008	Finding of tobacco u
Current Smoker	Precoord. SNC	1 Full coverage	77176002	Smoker (finding)
Quitting	Precoord. SNC	1 Full coverage	160616005	Trying to give up sm
Ex-smoker	Precoord. SNC	1 Full coverage	8517006	Ex-smoker (finding)
Never Smoked	Precoord. SNC	1 Full coverage	266919005	Never smoked tobac

Annotation of clinical narratives

- Resources
 - Parallel corpus: 60 **clinical text samples** from 6 languages, translated to all languages, representing clinical disciplines, document types and document sections
 - For each language: 2 annotators * 40 samples → **20 samples annotated twice**
- Comparing
 - **SNOMED CT** vs.
 - **UMLS** - (SNOMED - Read – inactive sources -U.S. terminologies) + **nonUMLS** translations
(artificial alternative core terminology as required by EU call)

Höger njure: inget
anmärkningsvärt.
Röntgen av buk
Bild är lätt att bedöma,
bra belysning. Lite gas i
tarmen. Vänster njure är
en aning förstörad.

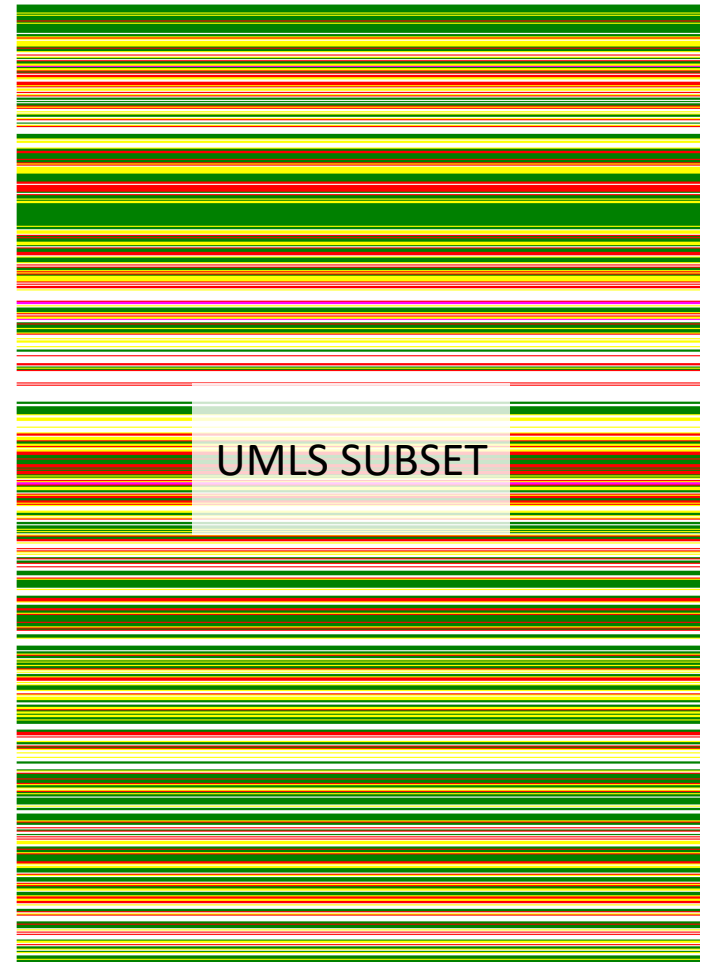
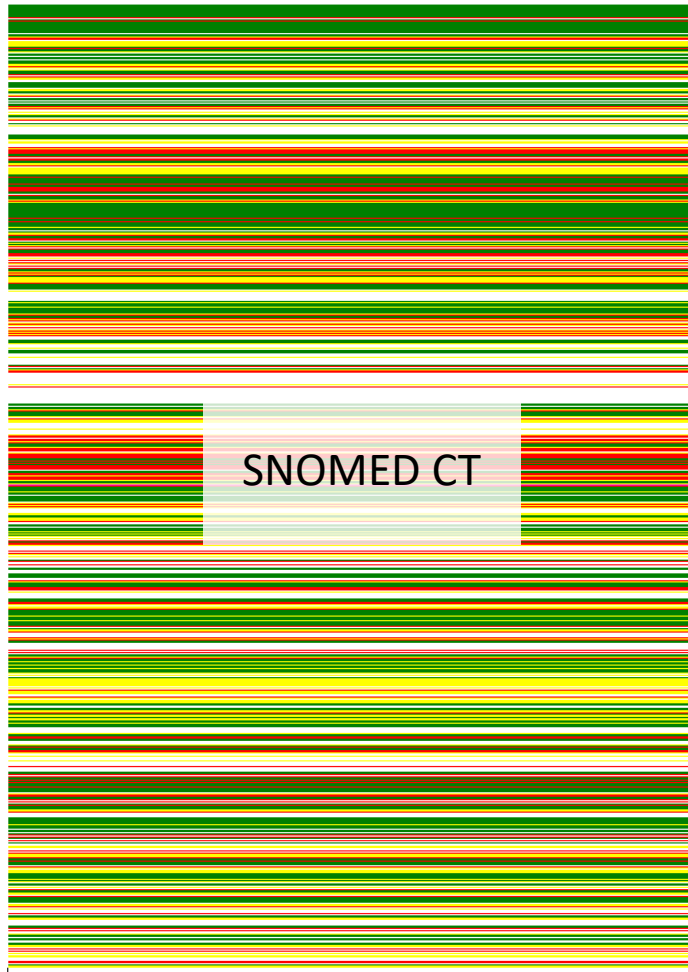
Results

Concept coverage [95% CI]	SNOMED CT	Alternative
Clinical model annotations	.79 [.76-.82]	.51 [.57-.55]
Text annotations	.86 [.82-.88]	.88 [.86-.91]

Term coverage [95% CI]	SNOMED CT	Alternative
Text annotations – English	.68 [.64; .70]	.73 [.69; .76]
Text annotations – Swedish	.47 [.44; .52]	.35 [.32; .40]

Inter annotator agreement Krippendorff's Alpha [95% CI]	SNOMED CT	Alternative
Clinical model annotations	.61 [.55-.66]	.47 [.41-.54]
Text annotations	.37 [.33-.41]	.36 [.32-.40]

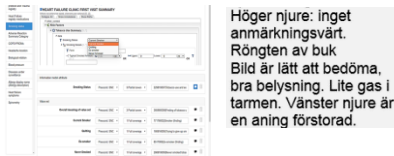
Agreement map: text annotations



green: agreement – yellow: only coded by one coder – red: disagreement

Interoperability Scenario 1

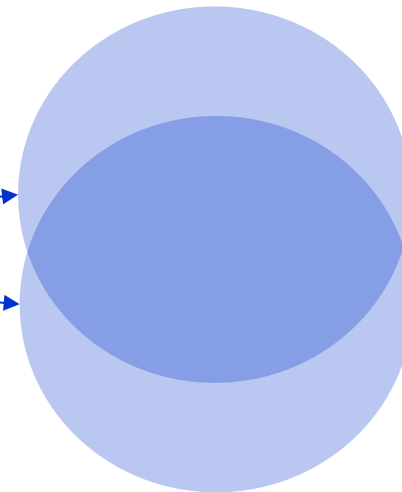
Structured /
Semi-structured
Representation



Annotator #1
(human / machine)

Annotator #2
(human / machine)

Coded / formal
representation



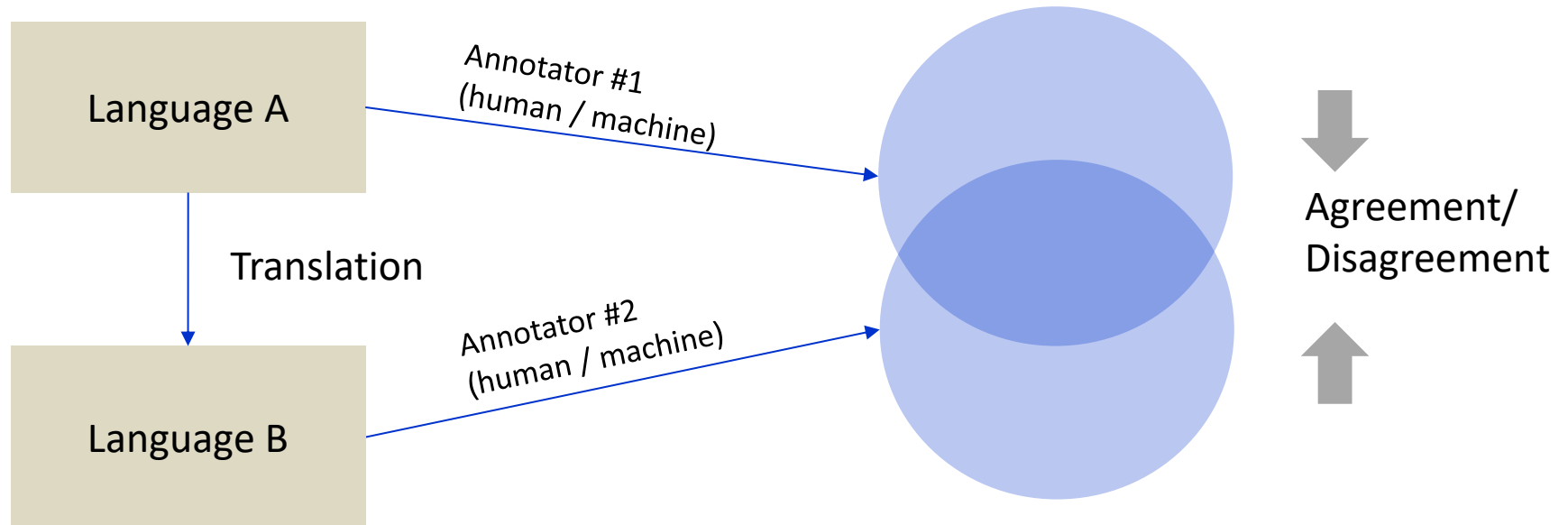
Agreement/
Disagreement



Interoperability Scenario 2

Structured /
Semi-structured
Representation

Coded / formal
representation



Further Analysis

- Creation of gold standard
 - 20 text samples annotated twice → 208 NPs
 - Analysis of English SNOMED CT annotations by two additional terminology experts
 - Consensus finding where disagreements, following pre-established annotation guidelines
- Inspection and analysis of text annotation disagreements
- Inspection and analysis of disagreements in the clinical model annotation example

Reasons for disagreement

Human issues (I)

- Lack of domain knowledge / carelessness

Tokens	Annotator #1	Annotator #2	Gold standard
IV	53240008 Structure of abductor hallucis muscle (body structure)	80622005 Abducens nerve structure (body structure)	80622005 Abducens nerve structure (body structure)

- Disregard of annotation guideline

Tokens	Annotator #1	Annotator #2	Gold standard
No	2667000 Absent (qualifier value)	—	—
ptosis	11934000 Ptosis of eyelid (disorder)	11934000 Ptosis of eyelid (disorder)	11934000 Ptosis of eyelid (disorder)

Human issues (II)

- Retrieval error (no interface term found)

Tokens	Annotator #1	Annotator #2	Gold standard
Glibenclamide	384978002 Glyburide (substance)	—	384978002 Glyburide (substance)

- Others:
 - Editing (mistyping)
 - Disregard of terminology specific constraints

Annotation guideline issues

- Underspecification

- e.g. put anatomy concept always in procedure or disorder context

Tokens	Annotator #1	Annotator #2	Gold standard
IV	39322007 Trochlear nerve structure	171674005 Exploration of trochlear nerve (IV) (procedure)	171674005 Exploration of trochlear nerve (IV) (procedure)

- more general: avoid isolated primitive concepts
- Contradictions within annotation guidelines
 - absence of preference rules

Ontology issues (I)

■ Polysemy ("dot categories")*

Tokens	Annotator #1	Annotator #2	Gold standard
Lymphoma	118600007 Malignant lymphoma (disorder)	115244002 Malignant lymphoma - category (morphologic abnormality)	118600007 Malignant lymphoma (disorder)

■ Incomplete definitions / pseudo-polysemy

Tokens	Annotator #1	Annotator #2	Gold standard
Former	410513005 In the past (qualifier value)	77176002 Smoker (finding)	8517006 Ex-smoker (finding)
Smoker	77176002 Smoker (finding)	392521001 History of (contextual qualifier) (qualifier value)	8517006 Ex-smoker (finding)

* A. Arapinis, L. Vieu: Complex categories in ontologies, FOIS 2014 Workshop on ontology and linguistics [Applied](#)

Ontology issues (II)

■ Incomplete definitions

Tokens	Annotator #1	Annotator #2	Gold standard
Diabetes	73211009 Diabetes mellitus (disorder)	170742000 Diabetic monitoring (regime/therapy)	170742000 Diabetic monitoring (regime/therapy)
monitoring	360152008 Monitoring - action (qualifier value)	170742000 Diabetic monitoring (regime/therapy)	170742000 Diabetic monitoring (regime/therapy)

■ Navigational concepts (not for coding)

Tokens	Annotator #1	Annotator #2	Gold standard
palpebral fissure	301916005 Finding of measures of palpebral fissure (finding)	595000 Structure of palpebral fissure (body structure)	363934008 Measure of palpebral fissure (observable entity)

Ontological issues (III)

■ Normal findings, no full definitions

Tokens	Annotator #1	Annotator #2	Gold standard
Motor:	127954009 Skeletal muscle structure (body structure)	106030000 Muscle finding (finding)	298300008 Skeletal muscle normal (finding)
normal bulk and tone	17621005 Normal (qualifier value)	17621005 Normal (qualifier value)	298300008 Skeletal muscle normal (finding)

■ Fuzziness of qualifiers

Tokens	Annotator #1	Annotator #2	Gold standard
Significant	386134007 Significant (qualifier value)	24484000 Severe (severity modifier) (qualifier value)	6736007 Moderate (severity modifier) (qualifier value)
bleeding	131148009 Bleeding (finding)	131148009 Bleeding (finding)	131148009 Bleeding (finding)

Interface term issues

Tokens	Annotator #1	Annotator #2	Gold standard
Pain	406189006 Pain observable (observable entity)	22253000 Pain (finding)	22253000 Pain (finding)

"pain observations"

Tokens	Annotator #1	Annotator #2	Gold standard
Blood	87612001 Blood (substance)	50960005 Hemorrhage (morphologic abnormality)	50960005 Hemorrhage (morphologic abnormality)
extravasation	76676007 Extravasation (morphologic abnormality)		

"extravasation of blood"

Tokens	Annotator #1	Annotator #2	Gold standard
anxious	48694002 Anxiety (finding)	79015004 Worried (finding)	48694002 Anxiety (finding)

"anxious cognitions"

Language issues

- Ellipsis / anaphora
 - "Cold and wind are provoking factors as well."
(provoking factors for angina)
 - "These ailments have substantially increased since October 2013" (weakness)
- Context
 - "No surface irregularities" (breast)
 - "Significant bleeding" (gastrointestinal bleeding)
 - "IV" (intravenous? Forth cerebral nerve? Type 4)
- Co-ordination:
 - "normal factors 5, 9, 10, and 11 "
- Negation
 - "no tremor, rigidity or bradykinesia"

Prevention of annotation disagreements

Prevention of annotation disagreements

- Users (humans, text processing algorithms)
 - Training
 - Tooling
 - Guideline enforcement by appropriate tools
 - Post-co-ordination
 - Machine-processable annotation rules
 - Context awareness, scoping (e.g. looking back for anaphora resolution, identification of content of text passages)
 - Support by comprehensive, well-curated interface terminologies, tailored to the specific sublanguage to be analyzed

Preventive measures (SNOMED CT structure)

- Fill gaps
 - equivalence axioms (reasoning)
 - Self-explaining labels (FSNs)
 - Scope notes where necessary (e.g. what means "entitic")
- Remove unnecessary ambiguity
- Flag concepts that should not be used (navigational concepts, anatomic "entire" concepts)
- Strengthen ontological foundations
 - Upper-level ontology alignment
 - Formalize constraints (SNOMED CT concept model)
 - Ontology / information model boundary
 - Overhaul problematic subhierarchies, especially qualifiers

Preventive measures (SNOMED CT content maintenance)

- Include large-scale analysis of real data in routine maintenance process
 - Harvest notorious disagreements between notorious text passages and value sets with concepts
 - Compare concept frequency across institutions and users to detect imbalances
- Stimulate community processes for ontology-guided content evolution:
 - SNOMED CT ontological content
 - Interface terminologies for languages, specialties, users
 - Linking interface terminologies / value sets with SNOMED CT codes or expressions

Remediation of annotation disagreements

Remediation of annotation disagreements

■ Dependencies / Inferences

Concept A	Concept B	Dependency
Mast cell neoplasm (disorder)	Mast cell neoplasm (morphologic abnormality)	A subclassOf
Isosorbide dinitrate (product)	Isosorbide dinitrate (substance)	AssociatedMorphology some B
Palpation (procedure)	Palpation - action (qualifier value)	A subclassOf
Blood pressure taking (procedure)	Blood pressure (observable entity)	HasActiveIngredient some B
Increased size (finding)	Increased (qualifier value)	A subclassOf Method some B
Finding of heart rate (finding)	Heart rate (observable entity)	No connection
Electrocardiogram finding (finding)	Electrocardiographic procedure (procedure)	No connection
Electrocardiogram finding (finding)	Electrocardiogram finding (observable entity)	A subclassOf Interprets some B
		A subclassOf Interprets some B
		No connection

Experiment

- Gold standard expansion:
 - Step 1: include concepts linked by attributive relations:
 - A subclassOf
Rel some B
 - Step 2: include additional first-level taxonomic relations:
 - A subclassOf B
- Apply to results from English and Swedish annotator

Result

Language of text sample	Gold standard expansion	F measure
English	no expansion	0.28
	expansion step 1	0.28
	expansion step 2	0.29
Swedish	no expansion	0.14
	expansion step 1	0.15
	expansion step 2	0.15

- Minimal improvement
- Side observation (English vs. Swedish):
 - Translation effects
 - Interface terminology effects

Work in progress (I)

- Transformation of code groupings in plausible post-coordinated expressions:
 - Source group:
 - 24 Hour electrocardiogram (procedure)
 - Cardiac arrhythmia (disorder)
 - Pattern:
Procedure (procedure) -> {Has focus (attribute)-[Clinical finding (finding)]}
 - Pattern frequency in SNOMED CT : 748 (frequent)
 - Suggested representation:
24 Hour electrocardiogram (procedure) -> {Has focus (attribute)-[Cardiac arrhythmia (disorder)]}
- Limitations: ambiguities (e.g. substance - disorder)

Work in progress (II)

- Enrichment of reference standard by maximally post-coordinated expressions

Tokens	Gold standard codes	Gold standard post-coordinated expression
wounds	416462003 Wound (disorder)	"262749000 Open wound of eyelid (disorder) : { 116676008 Associated morphology (attribute) = 59091005 Open wound (morphologic abnormality) , 363698007 Finding site (attribute) = (51360009 Skin structure of eyelid (body structure) : 272741003 Laterality (attribute) = 7771000 Left (qualifier value)) } + 313261004 Open wound of chin (disorder) : { 116676008 Associated morphology (attribute) = 59091005 Open wound (morphologic abnormality) , 363698007 Finding site (attribute) = (30291003 Chin structure (body structure) : 272741003 Laterality (attribute) = 7771000 Left (qualifier value)) }"
to		
the		
left	7771000 Left side	
eyelid	262749000 Open wound of eyelid;313261004 Open wound of chin	
and		
chin	262749000 Open wound of eyelid;313261004 Open wound of chin	

Conclusion

- Lack of inter-annotator agreement impairs successful use of clinical terminologies /ontologies
 - SNOMED CT slightly better than alternative scenario
- Prevention:
 - Education, tooling, annotation / coding guidelines
 - Content quality improvement: labelling, scope notes, ontological clarity, full definitions, community processes, large-scale clinical data analysis
 - Importance of interface terminologies, dealing with ambiguity
- Mitigation
 - Classical language understanding challenges
 - Resolution of agreement issues still speculative, e.g. machine-supported post-co-ordination
 - Research required

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